

# KISHA HORTMAN HAWTHORNE, *Ph.D., FACHE*



**Kisha Hortman Hawthorne**  
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Dr. Hawthorne's healthcare career spans over 19 years. She has extensive experience in the areas of hospital operations, information services, revenue cycle, and project management. Dr. Hawthorne also possesses expertise in strategic planning, comprehensive business plans development, complex information technology projects and budget management, and staff and leadership development.

Dr. Hawthorne is the Senior Vice President & Chief Information Officer at the Children's Hospital of Philadelphia (CHOP) as. She has executive strategic responsibility within Health Information Management (HIM), Coding and Release of Information, and Biomedical Engineering. Dr. Hawthorne's responsibilities include strategic leadership of the Information Services (IS) department which includes 550 full-time staff members. IS supports approximately 16,000 employees, 1,000 doctors and trainees, and 1,500 Research Institute professionals.

Working collaboratively with the CHOP Executives and her Associate Chief Information Officers (ACIOs), Dr. Hawthorne manages a \$50 million capital budget and a project portfolio of over 90 large and mid-size projects annually. In addition to her operational leadership, she participates on executive governance committees, leads IS oversight and leadership groups, and provides regular updates to the CHOP Board of Directors. Overall, Dr. Hawthorne ensures that Information Services is supporting CHOP's strategic initiatives to protect patient safety and promote information security. The IS strategic priorities are IS Organization & Governance, Infrastructure & Security, Emerging Technology & Transformation, Customer Service and Strategic Foundational Systems.

Dr. Hawthorne's leadership style focuses on discovering the various ways that her teams are implementing high-reliability behaviors and relentless customer service into their everyday work. One example is the Emerging Technology and Transformation portfolio. This team ensures that CHOP IS has the ability to be a fast follower in the digital space, can rapidly track and test emerging technology, and capitalize on existing Information Technology (IT) developers and e-health analysts.

The value of communications and engagement is evident in Dr. Hawthorne's credibility as a frequent leadership speaker. Among her most recent engagements, presentations and panels include: The 2020 Women in Science & Engineering Forum Panel Discussion (Da Vinci Science Center), the Forum of Executive Women's Leadership Symposium (The Axelrod Firm), the NextGen Leader (NGL) Program, Forbes, and Drexel's College of Computing & Informatics (CCI) Dean's Executive Advisory Council. Dr. Hawthorne was also recognized as a winner for the 2020 Minority Business Leader Awards by the Philadelphia Business Journal, and Healthcare Information and Management Systems Society's (HIMSS) 2019 recipient of the Most Influential Women in Health IT Award. She was also nominated for the 2020 Philadelphia CIO of the Year ORBIE Awards.

Dr. Hawthorne earned a PhD in Information Studies from Drexel University's College of Computing and Informatics. She is a graduate of Florida A&M University, University of Minnesota and St. Thomas University (St. Paul, MN). She has been serving on the following boards since 2018: CCI's Dean's Executive Advisory Council, The Committee of Seventy in Philadelphia and Evanta, Philadelphia Executive Summit. Dr. Hawthorne is also an active member of Alpha Kappa Alpha Sorority, Inc., and The Links Incorporated.